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Date: October 29, 2007 Name: Matthew T. Ridsdale Signature:

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HOFER
GILSON
& LIONE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Appln. of: Susanne M. Crockett, et al.

Appln. No.: 7,099,453

Filed: September 26, 2001

For: METHOD AND APPARATUS FOR
ENHANCED CALL ROUTING IN A
TELECOMMUNICATION SYSTEM

Attorney Docket No: 08285-00255 (A00570)

Examiner: Nguyen, Quynh H.

Art Unit: 2642

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OFFICE OF PETITIONS

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

Attached is/are:

Transmittal letter (in duplicate); Request for Certificate of Correction (in duplicate); Petition to Change Inventorship under 37 C.F.R. §1.48(b) previously submitted on June 24, 2005 labeled as Attachment "A"; and Printout of the Image File Wrapper labeled as Attachment "B".

Return Receipt Postcard

Fee calculation:

No additional fee is required.

Small Entity.

An extension fee in an amount of \$ _____ for a _____-month extension of time under 37 C.F.R. § 1.136(a).

A disclaimer fee in an amount of \$ _____ under 37 C.F.R. § 1.20(d).

An additional filing fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Small Entity		Not a Small Entity	
					Rate	Add'l Fee	or	Rate
Total		Minus			x \$25=			x \$50=
Indep.		Minus			x 100=			x \$200=
First Presentation of Multiple Dep. Claim					+\$180=			+\$360=
					Total	\$	Total	\$

Fee payment:

A check in the amount of _____ is enclosed.

Please charge Deposit Account No. 23-1925 in the amount of \$ _____.

Payment by credit card in the amount of \$ _____ (Form PTO-2038 is attached).

The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

Respectfully submitted,

Matthew T. Ridsdale (Reg. No. 56,832)

October 29, 2007

Date

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

SUSANNE M. CROCKETT, ET AL
 Patent No.: 7,099,453
 Issue Date: AUGUST 29, 2006
 Serial No.: 09/963,719
 Filed: SEPTEMBER 26, 2001
 For: METHOD AND APPARATUS FOR ENHANCED
 CALL ROUTING IN A TELECOMMUNICATION
 SYSTEM



Examiner: NGUYEN, QUYNH H.

Group Art Unit No. 2642

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OFFICE OF PETITIONS

REQUEST FOR CERTIFICATE OF CORRECTION

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450
 Attn: CERTIFICATE OF CORRECTIONS BRANCH

Sir:

Please issue a Certificate of Correction for the above-identified patent to ensure that the correct inventors are identified thereon. In particular, a Petition to Change Inventorship under 37 C.F.R. §1.48(b) was submitted on June 24, 2005 (a duplicate copy of the original petition is attached herewith as Attachment A). The Petition was received by the U.S. Patent and Trademark Office and afforded the submission date of June 24, 2005 (a printout of the Image File Wrapper (IFW) is attached herewith as Attachment B).

However, after a review of the IFW and our records, it appears as if the Petition was not acted upon and/or approved. Accordingly, the patent issued with the originally identified five (5) inventors instead of the two (2) inventors (Susanne M. Crockett and Thomas McBlain) identified in the Petition.

This request is being made pursuant to 35 U.S.C. §254 because the mistake is believed to have been incurred through the fault of the Patent and Trademark Office, and is clearly disclosed by the records of the Office (see Attachments A & B).

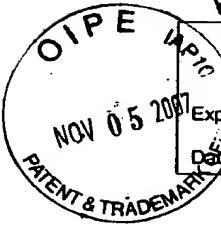
The Office is hereby directed to charge any additional fees deemed owed to **Deposit Account No. 23-1925.**

Respectfully submitted,



Matthew T. Ridsdale
Registration No. 56,832
Attorney for Applicant

BRINKS HOFER GILSON & LIONE
P.O. BOX 10395
CHICAGO, ILLINOIS 60610
(312) 321-4200



P.S. EXPRESS MAIL "POST OFFICE TO ADDRESSEE" SERVICE
DEPOSIT INFORMATION

Express Mail Label No.: EV 655029668 US

Date of Deposit: June 24, 2005

Our Case No. 8285/255
SBC Ref. A00570, A00585, A00586
A00587, A00588, A00589

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Crockett, Susanne M., et al.)
Serial No. 09/963,719) Examiner Nguyen, Quynh H.
Filing Date: September 26, 2001) Group Art Unit No. 2642
For METHOD AND APPARATUS FOR)
ENHANCED CALL ROUTING IN A)
TELECOMMUNICATION SYSTEM)

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**REQUEST TO CHANGE INVENTORSHIP
UNDER 37 C.F.R. § 1.48(b)**

OFFICE OF PETITIONS

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants hereby petition the Examiner under 37 C.F.R. §1.48(b) for entry of the amendment enclosed herein deleting inventors Vanessa Jackson, Bruce Stuckman and Karen Pelletier. Prosecution of the application has resulted in the amendment or cancellation of claims so that fewer than all of the currently named inventors are the actual inventors of the invention being claimed in the application. The inventions of inventors Vanessa Jackson, Bruce Stuckman and Karen Pelletier are no longer being claimed in the application. Susanne M. Crockett and Thomas McBlain are the inventors of the invention presently claimed in the application.

06/29/2005 BABRAHAI 00000018 09963719

01 FC:1464

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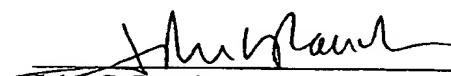
Attachment "A"

Application no. 09/963,719
Request dated: June 24, 2005

Fee Payment.

Enclosed herewith is a check in the amount of \$130 as the fee set forth in 37 C.F.R. §1.17(i). The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

Respectfully submitted,


John G. Rauch
Registration No. 37,218
Attorney for Applicant

June 24, 2005
BRINKS HOFER GILSON & LIONE
P.O. BOX 10395
CHICAGO, ILLINOIS 60610
(312) 321-4200

09/963,719	METHOD AND APPARATUS FOR ENHANCED CALL ROUTING IN A TELECOMMUNICATION SYSTEM	10-23-2007::16:05:23
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Available Documents

	Document Description	Page Count
07-10-2006	Issue Fee Payment (PTO-85B)	2
04-11-2006	Notice of Allowance and Fees Due (PTOL-85)	3
04-11-2006	Notice of Allowance and Fees Due (PTOL-85)	2
04-11-2006	Examiner Interview Summary Record (PTOL - 413)	1
04-11-2006	Issue Information including classification, examiner, name, claim, renumbering, etc.	1
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01-23-2006	Amendment Submitted/Entered with Filing of CPA/RCE	1
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11-24-2004	Applicant Arguments/Remarks Made in an Amendment	2
11-24-2004	Fee Worksheet (PTO-06)	1
10-22-2004	Requirement for Restriction/Election	5
10-22-2004	Index of Claims	1
06-18-2004	Amendment - After Non-Final Rejection	1
06-18-2004	Claims	15

Attachment "B"

06-18-2004	Applicant Arguments/Remarks Made in an Amendment	11
06-18-2004	Transmittal to TC	1
06-18-2004	Extension of Time	2
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09-26-2001	Fee Worksheet (PTO-06)	1
09-26-2001	Claims Worksheet (PTO-2022)	1

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ATTY. DOCKET NO. 08285-00255 (A00570)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

SUSANNE M. CROCKETT, ET AL.

Patent No.: **7,099,453**

Issue Date: **AUGUST 29, 2006**

Examiner: **NGUYEN, QUYNH H.**

Serial No.: **09/963,719**

Group Art Unit No. **2642**

Filed: **SEPTEMBER 26, 2001**

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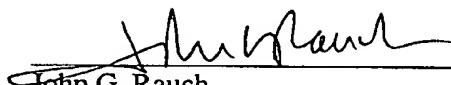
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